

Enbridge Centre

Water Communication Plan

Building: Enbridge Centre

Owner/Property Manager: Hines

Purpose

Enbridge Centre is committed to reducing potable water consumption, protecting water quality, and working collaboratively with tenants to improve overall building water performance. This Water Communication Plan outlines the initiatives undertaken by building management, identifies opportunities for tenant participation, and establishes a framework for sharing water management information throughout the building.

1. Building Water Management Objectives

The objectives of this plan are to:

- Reduce overall potable water consumption.
- Improve water efficiency through fixture upgrades and operational best practices.
- Identify and respond quickly to water leaks and abnormal consumption.
- Protect the building from water damage and plumbing failures.
- Encourage tenant participation in responsible water use.
- Support continuous improvement through monitoring and benchmarking.

2. Building Management Initiatives

Building management continually evaluates opportunities to improve water efficiency through the following activities:

Water Benchmarking

- Annual whole-building water benchmarking using ENERGY STAR Portfolio Manager.
- Review of Water Use Intensity (WUI) to identify long-term trends.
- Comparison of annual water consumption to previous years.

Operations and Maintenance Optimization

The Operations team performs preventative maintenance and inspections on plumbing systems to maintain efficient operation, including:

- Routine inspections of washrooms and plumbing fixtures.
- Prompt repair of leaks and malfunctioning fixtures.
- Inspection of domestic water systems during scheduled preventative maintenance.
- Monitoring for unusual water consumption patterns.
- Investigation of abnormal water usage.

Fixture Efficiency

Enbridge Centre has incorporated water-efficient plumbing fixtures throughout the base building, including:

- 175 Kohler water-efficient toilets.
- 72 Kohler water-efficient urinals.
- 144 Dyson lavatory faucets, including:
 - 96 equipped with low-flow aerators.
 - 48 equipped with standard aerators.

Building management will continue to evaluate opportunities to replace remaining fixtures with higher-efficiency models during future renovations and capital projects.

3. Managing Water Hazards

Water damage prevention is an important component of building operations.

Building management works to reduce water-related risks by:

- Inspecting plumbing equipment and domestic water systems.
- Responding immediately to reported leaks.
- Investigating water infiltration concerns.
- Maintaining mechanical room equipment.
- Inspecting washrooms during routine building rounds.
- Completing preventative maintenance on domestic water equipment.

- Coordinating repairs with qualified contractors when required.

Tenants are encouraged to report any leaks, unusual water use, overflowing fixtures, or signs of water damage immediately to Property Management.

4. Value of Water Monitoring and Sub-Metering

Whole-building water consumption is monitored through utility billing and annual benchmarking.

Although tenant water sub-metering is not currently installed, building management recognizes that sub-metering can:

- Improve understanding of water consumption.
- Assist in identifying leaks.
- Support conservation initiatives.
- Improve future operational decision-making.
- Encourage water conservation by occupants.

Sub-metering opportunities will continue to be reviewed during future building upgrades where practical.

5. Water Assessment Initiatives

Building management periodically reviews water consumption data and operational practices to identify opportunities for improvement.

Current initiatives include:

- Benchmarking annual water performance.
- Maintaining water-efficient plumbing fixtures.
- Prompt leak detection and repair.
- Preventative maintenance of plumbing systems.
- Ongoing review of operational opportunities that may reduce water consumption.

6. Tenant Water Conservation Tips

Building occupants can support the building's water conservation efforts by:

- Reporting leaking faucets, toilets, or fixtures promptly.

- Using water responsibly in kitchens and lunchrooms.
- Avoiding unnecessary water use during cleaning activities.
- Reporting any signs of water damage immediately.
- Ensuring plumbing fixtures are not misused or obstructed.

7. Support Available to Tenants

Property Management is available to assist tenants with:

- Responding to water-related maintenance concerns.
- Investigating plumbing issues.
- Providing information on water-efficient fixtures.
- Sharing building water performance information upon request.
- Coordinating water shutdowns during tenant improvements.
- Supporting tenant sustainability initiatives where practical.

8. Communication

This Water Communication Plan will be shared with tenant representatives through email and/or the tenant communication platform. Updated versions will be distributed whenever significant changes occur or at least annually as part of Enbridge Centre's sustainability communication program.

A copy of this Water Communication Plan will also be made available on the Enbridge Centre website, providing tenants with convenient access to the building's water management practices, conservation initiatives, and sustainability resources.

Building management welcomes tenant feedback and encourages collaboration to improve the building's overall water performance and sustainability.

Updated: August 2026